



Netspeed 2008



Exploring new technologies in a highly connected world



Plenary Sessions:

Big Bang 2: This Time it's Digital

David Chalk

Entrepreneur and Technology Forecaster

Presented by the University of Alberta Libraries

***The 2007 Canadian Internet Use Survey
Overview: Key Findings and Focus on Alberta***

Larry McKeown

Senior Researcher, Science, Innovation and Electronic
Information Division, Statistics Canada

Evergreen in BC Libraries: The SITKA Story

Ben Hyman



Manager, Policy and Technology,

Public Library Services Branch, Ministry of Education



Conference @ a Glance

Wednesday, October 22

9:00 a.m. - 4:30 p.m.	TAL Universal Core Database Training (Preconference Workshop) Location: Grant MacEwan College Library		
8:30 a.m. - 5:00 p.m.	Digi-this: An Introduction to Digitization (Preconference Workshop) Location: Crowne Plaza Hotel		
1:00 p.m. - 4:00 p.m.	LHCADL Information Literacy Toolkit (Preconference Workshop) Location: Stanley A. Milner Library, Edmonton Public Library		
4:30 p.m. - 7:00 p.m.	Conference Check-in/Information Desk		
4:30 p.m. - 7:00 p.m. & 8:45 p.m. - 10:00 p.m.	Vendor Showcase Internet Cafe	Sponsored by	
7:00 p.m. - 7:30 p.m.	Netspeed Conference Opening and Welcome Location: Crowne Plaza Hotel		
7:30 p.m. - 8:45 p.m.	Plenary Address: Big Bang 2: This Time it's Digital David Chalk, Entrepreneur and Technology Forecaster	Sponsored by	
8:45 p.m. - 10:00 p.m.	Opening Reception (Cash Bar)		

Thursday, October 23

7:30 a.m. - 3:30 p.m.	Conference Check-in/Information Desk		
7:30 a.m. - 8:45 a.m.	Hot Breakfast	Sponsored by	
8:00 a.m. - 5:00 p.m.	Vendor Showcase Internet Cafe	Sponsored by	
9:00 a.m. - 10:00 a.m.	Plenary Address: 2007 Canadian Internet Use Survey Overview: Key Findings and Focus on Alberta Larry McKeown, Statistics Canada		
10:00 a.m. - 10:30 a.m.	Coffee Break	Sponsored by	
10:30 a.m. - 11:45 a.m.	Concurrent Sessions A1 - A5		
11:45 a.m. - 1:45 p.m.	Lunch and Presentation		
1:45 p.m. - 3:00 p.m.	Concurrent Sessions B1 - B5		
3:00 p.m. - 3:30 p.m.	Coffee Break	Sponsored by	
3:30 p.m. - 4:45 p.m.	Concurrent Sessions C1 - C5		

Friday, October 24

7:30 a.m. - 10:30 a.m.	Conference Check-in/Information Desk		
7:30 a.m. - 8:45 a.m.	Hot Breakfast		
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10:30 a.m. - 11:45 a.m.	Concurrent Sessions D1 - D5		
11:45 a.m. - 1:00 p.m.	Lunch and Presentation		

WELCOME

Keeping up with the latest technological enhancements and achievements can be daunting. Netspeed, the preeminent Western Canadian technical conference, is your opportunity to investigate and learn about the vast array of technologies in libraries today.

Netspeed is intended for decision-makers, librarians and IT and library staff. Come explore new technologies in a highly connected world and learn how other libraries are implementing current and emerging technologies.

The conference includes plenary and breakout sessions featuring library and technology leaders from across North America, an exhibit showcasing technology vendors and networking opportunities for library staff.

Join us for Netspeed 2008 and be on the cutting edge of technological advances in today's libraries.

Wednesday, October 22

PRECONFERENCE WORKSHOPS

Conference registration is not required to attend the workshops.

Wednesday Workshops are available at an additional cost. Please register for the workshops using the Registration Form at the end of this package.

Digi-this: An Introduction to Digitization

(8:30AM - 5:00PM)

Are you wondering why there is so much buzz about digitization and libraries? Meet the people who are creating the spaces, and learn what you need to do to embark on the digitization journey! Join us for a full day as we explore some of the projects that currently exist - such as Canadiana.org, the Glenbow Museum and the Lois Hole Campus Alberta Digital Library projects. You will also walk away with some information to get you thinking about your own collection, and how you can get started building your own digitization project, the right way.

Location note: This session will take place at the Crowne Plaza Hotel.

Cost: \$60.00 + GST for TAL members (Lunch will be provided)
\$100.00 + GST for non-members (Lunch will be provided)

TAL Universal Core Database Training

(9:00 a.m. - 4:30 p.m.)

Join our vendor representatives as they provide hands-on training for the databases in the TAL Universal Core. This training will provide general interface and product information for the resources included in the TAL Universal Core. Vendors are asked to cover a range of relevant features from basic to advanced as well as any recent changes or highlights.

Database training is open to TAL member library staff. Register early as space is limited for this workshop!

Location note: This session will take place at the Grant MacEwan College Library located at 10700 - 104 Avenue.

Cost: \$25.00 + GST (Lunch will be provided)



LHCADL Information Literacy Toolkit (1:00pm - 4:00pm)

Join us for a hands-on session about the Lois Hole Campus Alberta Digital Library (LHCADL) Information Literacy and Awareness Committee's toolkit. Learn about the toolkit's content, how to access it and how to add your own materials. The session will begin with a live demonstration, followed by an opportunity to add some electronic materials of your own, with staff on hand to help troubleshoot any issues that may arise. To get the most out of this session, please come prepared with an electronic copy of any material to share through the toolkit.

This session is open to LHCADL member library staff. Register early as space is limited for this workshop!

Location note: This session will take place in the Training Room on the third floor of the Stanley A. Milner Library (Main Branch) of the Edmonton Public Library located at 7 Sir Winston Churchill Square.

Cost: \$15.00 + GST (Coffee will be provided)

CONFERENCE OPENING (7:00PM - 7:30PM)

Please join us as we kick off Netspeed 2008! You are invited to help celebrate the start of another great conference with TAL staff, conference speakers and vendor representatives at the Conference Opening and Welcome. Following the opening plenary address, you are invited to attend the opening reception -- your chance to meet and mingle with fellow delegates.

OPENING PLENARY ADDRESS (7:30PM - 8:45PM)

Big Bang 2: This Time it's Digital

David Chalk, Entrepreneur and Technology Forecaster

What's happening? Where's technology going? What will the world look like in 10 - 15 years? It seems like the leaders in every industry, from computers to consumer electronics, from telecommunications to the entertainment industry, are scrambling to control the digital world. Those who anticipate the future control the market - and someone with an insider's insight can show us what this struggle of the digital titans means for us.

David Chalk provides a perceptive and comprehensive analysis of what's happening, and who's winning in the fight to control the digital world. In the next decade, David expects that the digital world will be consolidated into a single industry. He will show audiences what the market will look like when trillion dollar industries collide, and share his vision of how that fallout will impact our world. Exciting, innovative, challenging and entertaining, David will explore the endless possibilities that exist for those poised on the leading edge of technology.

Dave Chalk overcame a severe learning disability to become an expert guide in the digital world. Lacking the cognitive functions of his left brain, Chalk was told as a child he would never learn. When computers began to enter the mainstream market, he knew technology would be a powerful learning tool that would help unlock his potential.

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Today, Chalk helps others tap into their abilities, using technology as a vehicle to do so. He is a leader in e-learning and online training, developing web content for companies such as Yahoo! and Telus Mobility. He was also the founder and CEO of Doppler Computer Stores, and host of several television programs on computers and technology. Chalk explores the real possibilities of the human mind and shows how technology can help people achieve their dreams.



Thursday, October 23

PLENARY ADDRESS (9:00AM - 10:00AM)

The 2007 Canadian Internet Use Survey: Key Findings and Focus on Alberta

Larry McKeown, Senior Researcher, Science, Innovation and Electronic Information Division, Statistics Canada

Today, Internet use is considered an important hallmark for participation in an information society. Just fifteen years ago however, the Internet was relatively unknown outside of the academic and scientific communities. Since its commercial launch, the Internet has altered fundamentally the everyday behaviour of most Canadians. As this technology has diffused over time, the statistical measures that monitor its access, use and impacts have also evolved. This presentation begins with a brief review of how and why Statistics Canada measures Internet use. Next, it presents an overview of key findings from the 2007 Canadian Internet Use Survey, featuring the locations, frequency, duration and reasons for use as well as changes in online behaviour since 2005. The presentation then focuses on Internet use in Alberta, including estimates of public library access and reasons for going online such as research, education and training, and downloading reading material.

Lawrence McKeown is a Senior Researcher in the Science, Innovation and Electronic Information area of Statistics Canada. Responsible for the Canadian Internet Use Survey, his research has focused on unevenness in Internet access, both geographic and social, and on the evolving knowledge divide in online use. Previously, he has worked as a Senior Research Associate for Imagine Canada, a Research Associate in Community Health and Epidemiology at Dalhousie University, an Assistant Professor at McMaster University, a Visiting Scholar at the University of Toronto, and a Lecturer at Carleton University. Dr. McKeown holds a Ph.D. from the University of Toronto.

CONCURRENT SESSIONS A1 - A5 (10:30AM-11:45AM)

SESSION A1

Web 2.0 and Libraries: Developing Proven and Effective Collaboration Strategies Using Community Server 2007

Jack Rybak, Calgary Public Library
Sarah Jones, Calgary Public Library

Calgary Public Library recently launched a series of weblogs, using Community Server software, on their newly redesigned website. The weblogs are maintained by ongoing collaboration between IT and

Customer Services Staff throughout the system. The speakers will discuss the process, the software, and best practices of this ongoing collaboration that results in a dynamic Web 2.0 environment.

Sponsored by SirsiDynix

SESSION A2

Google and the Future of the Public Library

Michele Pye, Vancouver Public Library
Kay Cahill, Vancouver Public Library

This session will examine the implications of some of the new tools and technologies emerging from Google, and how information professionals can maximize their effectiveness. In addition to looking at a number of the newer Google tools and exploring practical and innovative uses for these products on the reference desk, we will also take a look at how the dominance and brand power of Google has changed both the individual and the information profession, and what this means for public libraries in the modern era.

SESSION A3

Digital Preservation Stories: Lessons Learnt and Best Practices from COPPUL's Implementation of a Private LOCKSS Network.

Dagmara Chojecki, University of Alberta
Denise Koufogiannakis, University of Alberta Libraries

The Council of Prairie and Pacific University Libraries (COPPUL) has recently begun to address the problem of ensuring long term access to digital collections. The group is developing a two-year pilot project aimed at implementing a Private LOCKSS (Lots of Copies Keeps Stuff Safe) Network of eight COPPUL member institutions. The LOCKSS digital preservation system will be used to archive collections of local interest that are not otherwise being preserved. This is the first Private LOCKSS Network in Canada, and the group is currently working to develop policies, a long-term governance structure, determine content, and establish the mechanisms by which we preserve Western Canadian content. Librarians from University of Alberta are leading the COPPUL effort, and their experiences will be discussed as a means to inform future projects and provide advice to those contemplating establishing a system for the preservation of digital materials.

SESSION A4

APLEN Update

Linda Duplessis, APLEN Standing Committee
Karla Palichuk, APLEN Director

This is an opportunity for library staff and trustees to learn about the Alberta Public Library Electronic Network (APLEN). APLEN is a program of The Alberta Library, in agreement with Alberta Municipal Affairs. APLEN's mandate is to support public libraries and their technological infrastructure. The APLEN Director and the Chair of the APLEN Standing Committee will discuss how APLEN functions and the impact it has on the delivery of library services. Topics will include the Community Access Program, SuperNet and special projects undertaken by libraries with APLEN's support.

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SESSION A5

The RISE Project: A Partnership for Service Delivery in Public Libraries, Large and Small

*Maggie Macdonald, Chinook Arch Regional Library
Julia Reinhart, Shortgrass Library System
Rowena Lunn, Marigold Library System
Wendy Merkley, RISE Project Manager*

The Rural Information Services Initiative (RISE) is a collaborative approach to enhancing local community services through a "partnership of partnerships". RISE will enhance and add to existing services at 77 rural and remote locations throughout southern Alberta by developing a videoconference network which will link the smallest village facilities through towns and mid-size cities. The project will be particularly beneficial to communities which currently have no other publicly accessible facilities for access to distance education, government information, resources and other initiatives. RISE will reach more than 450,000 people in 89 municipalities throughout southern Alberta. This session will address the origins of the project, raising the \$5 million needed for the project, the project goals and objectives, and the potential for transferability to other areas throughout Alberta.

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CONCURRENT SESSIONS B1 - B5 (1:45PM -3:00PM)

SESSION B1

Staff Training Using Camtasia

*Diane Clark, University of Alberta
Anne Carr-Wiggin, University of Alberta*

This session will describe a project to develop circulation training using Camtasia Studio Screen Recorder software. Building from an in-person, system-wide training program, self-directed learning modules were created for staff to use at any time. This session will provide a basic guide to how your library can get started with this type of training.

SESSION B2

Hackers in the Library

Michael McDonnell

Who would want to hack into a library? There is nothing a hacker would want ... right? You might be surprised! This session provides an intriguing look at how the world of hackers crosses over to the world of libraries. In this session you will hear the stories of actual incidents where hackers have targeted libraries. Using a combination of first and third person accounts, you will hear how:

- 1) hackers hijacked library servers to display advertisements
- 2) international academics organize to hack library accounts to view E-journals
- 3) changes in organized crime may impact libraries

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SESSION B3

Open Source: Helping Libraries Move Forward

Marc Pillon, Windsor Public Library

Library IT departments are constantly under pressure to deliver more and better services, and often with less funding. Come see how open source software can help you deliver many common services found in your library without the high cost of commercial software. We will discuss how Windsor Public Library has managed to use open source software to deliver public computing stations, Voice over IP (VoIP) telephony and wireless access, while meeting difficult financial challenges.

SESSION B4

Auralog's Tell Me More and Digitization: A Presentation of TAL's PLDI Grant Projects

*Marian Enow, The Alberta Library
Merrill Kemp, The Alberta Library*

The Alberta Library (TAL) successfully submitted two Public Library Development Initiative (PLDI) grant applications. Join project leads Marian and Merrill as they discuss their projects, goals and accomplishments.

Public librarians across Alberta recognized the need to assist new Canadians, persons with low literacy skills and individuals who are interested in learning a second language. "Tell Me More" language learning software was selected because of its advanced learning technology. It is flexible, self-paced, offers a variety of learning and instructional languages and requires only a computer with an Internet connection. Marian will discuss the roll-out of "Tell Me More" software and the impact it has had across the province.

The Alberta Library is becoming involved in a nation-wide initiative to make the province's historical and cultural heritage available digitally. The Digitization Readiness Project addresses the growing need to support public libraries in this area. Merrill will discuss the creation of an inventory of digitization projects being done in public libraries across Alberta and the need to develop best practices for the creation of digitization projects.

SESSION B5

Community Learning Campus - Rural Communities and Technology

Robin Minion, Olds College

The Community Learning Campus (CLC) is an innovative approach to high school, post-secondary, and community education, that addresses specific rural needs by sharing resources and working jointly with a variety of community groups and agencies.

The CLC provides a technology-based approach to education aimed at rural Albertans, who are almost twice as likely not to receive a high school education as those from Edmonton and Calgary. It provides more relevant educational programming that will, for example, keep the fourteen year old boy from Penhold in school. It also provides local health care opportunities, home-based job training and new business

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opportunities. It supports rural values and lifestyles by providing 13 communities with access to leading edge broadband technology and on-site support to begin developing a 'culture of use' so people can achieve the full benefits and potential that high speed access can provide.

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CONCURRENT SESSIONS C1 - C5 (3:30PM - 4:45PM)

SESSION C1

Synergies - Development of a National Scholarly Publishing Infrastructure

Mary Westell, University of Calgary

Synergies is a four-year project, begun in 2007, to develop an innovative infrastructure for research, facilitating the electronic dissemination of scholarly material. Initially, Synergies will focus on social sciences and humanities journals published through the project. Looking ahead, the infrastructure can be extended to institutions for storing and preserving source documents, raw data and multimedia content. Where possible, Synergies will bring Canadian research to the world using open access principles. The Synergies preservation program will feature a distributed network of repositories at the Synergies libraries, developing the first Canadian trusted digital repository for scholarly content. A cross-Canada project, the Synergies nodes are located at Simon Fraser University, University of Calgary, University of Toronto, Université de Montreal, and University of New Brunswick.

SESSION C2

User-Friendly Chat Reference

Jodie Holden, Edmonton Public Library

Have you wondered about chat reference? Are you worried your customers may not be tech-savvy enough? Try the Meebo widget, a chat window that can be embedded directly into library web pages. Customers don't need Instant Messaging (IM) accounts or chat experience to use this software - they just start typing their question into a simple text box. Find out how Edmonton Public Library implemented chat reference using Meebo with great success. If you are considering providing chat reference at your library, this session will supply you with information to get you started. Topics covered will include marketing, staffing, training, privacy and more. Are you ready to find out how fun and easy chat reference can be?

SESSION C3

Absolute Freedom for Public Users

Troy Maddaford, Chinook Arch Regional Library System

SuperNet has brought new levels of network speeds to our libraries and this new speed, while effective in allowing access to Internet services, brings its own set of network security challenges. Please join me for a discussion on how Chinook Arch Regional Library System is attempting to provide absolute freedom for public users, both wired and wireless, while still providing the protection required by our staff users. Learn how we utilized Active Directory, Deep Freeze, Fortinet and Symantec to create a public experience that provides limitless access to the Internet, while still protecting staff and public PCs.

SESSION C4

Digital Projects at The Alberta Library

Steve Thornton, The Alberta Library

The idea of digitizing "objects" and collections of "objects" is not a new concept. However, preparing to start a digitization project can be a daunting process. The Alberta Library (TAL) recently received the green light to start offering a hosting service through which we will provide some guidelines to follow, tools to use and a location to store your information. This talk will highlight the progress we have made in the area of digital projects including the investigation of appropriate technologies, applications and toolkits. We will also discuss TAL's involvement in provincial, national and international partnerships.

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SESSION C5

Creating a Polished Online Library Tour

Christine Bouchier, NAIT Libraries

Danessa Picklyk, NAIT Libraries

Calling all non-techies! Learn how a cataloguing librarian and an instruction librarian at NAIT created an online tour of McNally Library. Hear how a project using podcast technology expanded into a video. Learn how basic Mac programs, including GarageBand and iMovie, can help you create a low-cost, easily edited video. This session will cover the background and intent of the online tour as well as roadblocks overcome during the creation process. Presenters will also provide an overview of the technologies used and discuss ways to modify the tour.

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PLENARY ADDRESS (9:00AM - 10:00AM)

Evergreen in BC Libraries: The SITKA Story

Ben Hyman, Manager, Policy and Technology, Public Library Services Branch, Ministry of Education, BC

In April 2007, BC public libraries endorsed a proposal to pilot the Evergreen open source ILS software, and struck an ILS Advisory Committee to manage a consortial installation of Evergreen over the next several years. Since then, seven libraries have gone live, with 11 more in the queue for 2008. Learn how the SITKA initiative went from idea to implementation in just over six months due to a broad range of grassroots support and gumption. Hear pilot library migration stories, advisory committee anecdotes, and governance grumbles and glories. Additional topics will include local approaches to Evergreen training and support, communication strategies, and what's coming next in the SITKA story.

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CONCURRENT SESSIONS D1-D5 (10:30AM-11:45AM)

SESSION D1

Social Justice 2.0: Using Technology to Create Access to Justice

Kristen Wurmman, Legal Resource Centre
Vincent Chu, Legal Resource Centre

Explore how the Legal Resource Centre (LRC) uses technologies to make public legal education accessible and available to Albertans and Canadians. As a non-profit organization, LRC's 30-year mission continues to enhance the accessibility and quality of justice realized in Canada. The LRC believes that information about the law and legal processes should be the right of everyone in a free society.

Armed with a small but dedicated staff and a strong sense of social justice, the LRC has adopted web technologies including wikis, Google analytics, Moodle, content management systems, online surveys and RSS feeds to provide citizenship education and engagement to ensure that the public understands and supports the rule of law, and makes effective use of the justice system.

SESSION D2

W2: The Next Generation of Augustana's Assessment Tool for Information Literacy and More

Nancy Goebel, University of Alberta, Augustana Campus

The Augustana Library (U of A) developed a web-based assessment database called WASSAIL (also referred to as W2) which houses pre- and post-test data from Augustana's 21 credit-bearing, discipline-specific information literacy (IL) courses as well as question and response data from "one-shot" instruction sessions and general surveys. WASSAIL enables Augustana to generate reports which assist in understanding the effect Augustana's IL courses have on specific demographics (for example: discipline, year, gender, etc.) or on particular topics. WASSAIL also features strong scalability, institution-specific instances, and the ability to tag and categorize questions in Web 2.0 and traditional "controlled vocabulary" manners.

The plan is to share the tool amongst the academic library community as an IL assessment tool. Under consideration is the possibility of the development of a collaboratively negotiated set of questions that could be used as a common core of questions for institution-to-institution comparison.

SESSION D3

Lois Hole Campus Alberta Digital Library Update

TBA

The Lois Hole Campus Alberta Digital Library (LHCADL), an exciting initiative of The Alberta Library, funded by Alberta Advanced Education and Technology, has brought an unprecedented array of electronic resources to post-secondary students across the province. From licensed databases to E-books and access to newly digitized material from Alberta's own collections, the LHCADL resources are making a difference to the post-secondary learning environment. The first two years saw the selection and licensing of a foundation collection of electronic resources, the choice of an Electronic Resource Management System (ERMS), the digitization of uniquely Albertan material, the development of technical capacity, establishment of a

web portal, and the creation of an Information Literacy Toolkit. This session will offer an update on LHCADL activities and its goals and priorities for the coming year. A question and answer period at the end will give participants an opportunity for input.

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SESSION D4

Wikipedia: Friend or Foe?

Kathy West, University of Alberta
Janet Williamson, University of Alberta

What do Abreu Camp, Bess Hardwick and Mr. Potato Head have in common? All are included and discussed in Wikipedia. Library users flock to Wikipedia and, indeed, Nielsen NetRatings lists Wikipedia as one of the top 10 sites visited per month. There is considerable discussion within the profession on the value of Wikipedia as an information tool. Much has been made of Wikipedia's quality (or lack thereof), the credibility of its authorship and Wikipedia's systems of subject inclusion and exclusion. Our professional and personal views contribute to our perception of Wikipedia, however, are they valid? Does Wikipedia have a place in our information resource toolbox?

This session will describe a research project that involved critically evaluating the quality of over 100 randomly selected Wikipedia articles. We will discuss the rigorous process and criteria we developed and employed to evaluate these articles, our professional and personal biases, and our surprising results.

SESSION D5

Collaborative Serials Collection Analysis Toolkit

Charlene Sorensen, University of Saskatchewan Library

The library catalogue is changing and the development of "next generation" catalogues aims to benefit the library user. Library staff are also struggling to find accurate, appropriate, and timely information about their collections to manage duplicate subscriptions, set up and organize storage facilities, gather statistics, or see what is accessible in a certain subject area. The library catalogue is simply not able to fulfill these needs.

The Serials unit at the University of Saskatchewan Library recently led development of an online "toolkit" that brings together the necessary information to better empower library staff. Expertise within the IT and Serials units, and the use of available technologies, created an environment that adds value to existing metadata and is readily accessible to any library staff member. This program will include the decision-making process followed when developing the toolkit, some of the changes made along the way, as well as future plans.

Vendor Showcase

Platinum



University of Alberta

Learning Services at the University of Alberta is comprised of interdependent academic service units, each existing to support the University's mission by enabling learning, instruction, and research through:

1. Knowledge/Skills Transfer and Service Delivery
2. Asset Stewardship and Infrastructure Service and Development
3. Resource Management, Planning, Communication and Assessment

Learning Services also supports the University's mission through the appropriate application of current technologies and methods.

Gold



ProQuest

A world leader in collecting, organizing, and publishing information, ProQuest is known for its strength in business, economics, general reference, genealogy, humanities, social sciences, physical sciences, and Scientific, Technical and Medical (STM) content. The company develops premium databases comprising periodicals, newspapers, dissertations, out-of-print books, and other scholarly information from more than 9,000 publishers worldwide. For more information, visit www.proquest.com.

Silver



3M Library Systems

3M's productivity, security, and information management solutions help librarians spend more time being librarians. Create a more human library. Visit www.3M.com/canada/library



EBSCO

EBSCO Publishing is the leading provider of online resources for universities, schools and public libraries offering a suite of more than 200 full-text and secondary research databases. EBSCO databases are powered by the highly touted, proprietary search system EBSCOhost®, one of the most used research sites on the Internet.



Gale

Gale, part of Cengage Learning, serves the world's information and education needs through its vast and dynamic content pools, which are used by students and consumers in their libraries, schools, and on the Internet. Gale is best known for the accuracy, breadth and convenience of its data, addressing all types of information needs -- from in-depth research to homework help to health questions to business profiles -- in a variety of formats (books, E-books, databases, and microfilm).



OCLC

OCLC Canada, a nonprofit library service organization, serves more than 1000 libraries in Canada. Our mission is to help libraries further access the world's information while reducing information costs. We have many solutions to fulfill this mission: Open WorldCat, virtual reference (QuestionPoint), digitization software and services, databases, E-books and eAudiobooks (NetLibrary), outsourcing cataloguing, collection analysis, language sets and many more. We invite you to visit our booth to find out why your library should consider joining the Cooperative.

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Vendor Showcase

Bronze

Aruba Networks

Aruba Networks is a global leader in secure user-centric networking solutions. Aruba platforms provide secure and mobile network access to all users by implementing an industry unique user-centric approach to wireless network (WLAN) access and security. Aruba is a cost-effective solution that can be rapidly deployed and easily maintained as an overlay on top of any existing network infrastructure.



Gibson Library Connections

Gibson Library Connections is a full service distributor and publisher serving the Canadian library market. Representing a number of international publishers, GLC provides Canadian libraries with a trusted local source for selection and acquisition of valuable electronic resources. Publishers represented include Alexander Street Press, ebrary, Credo, IntelLex and others. GLC publishes the Canadian Electronic Library.



SirsiDynix

SirsiDynix is the global leader in strategic technology solutions for libraries. The open SirsiDynix Symphony platform provides a comprehensive, integrated suite of solutions for library management and the user experience. SirsiDynix also offers a full range of software-as-a-service, consulting, and other professional services.



World Book

Since 1917, World Book has been a trusted, top-rated source of information, revising over 30 per cent of the content per year. In 2008, adding to our World Book, World Book Kids and World Book Advanced online products, we launched our French language database, Encyclopedie Decouverte, and World Book Discover Online, for students reading below grade level and ESL, with unique text-to-speech capability.



In-Kind

Axia NetMedia Corporation

Axia NetMedia Corporation and the Alberta SuperNet help libraries serve as the central information and resource hub of the community, through the availability of videoconferencing, access to high-speed Internet and collaboration between libraries, schools and Alberta heritage resources. Axia designed, built and manages the Alberta SuperNet, providing ultra-high speed, Real Broadband services to libraries throughout Alberta.



Axia NetMedia Corporation has kindly sponsored Netspeed 2008 delegate bags.

Carr McLean

Proudly Canadian owned and operated, Carr McLean has been supplying library products to customers across Canada for more than 46 years. Whether you order online, via FAX or telephone, we are committed to providing you with the very best value and service possible.

Carr McLean has kindly sponsored Netspeed 2008 delegate name pouches.



Sun Microsystems

Sun has formed a new collaborative group focused on digital archiving. The Sun Preservation and Archiving Special Interest Group (Sun PASIG) brings together representatives from industry, education, government, and library sectors in an effort to preserve and archive research and cultural materials. The members meet on a semi-annual basis to share knowledge of storage technology trends, services-oriented architecture and software code, and discuss best practices of both commercial and community-developed solutions. Art Pasquinelli, education market strategist for global education and research at Sun describes the effort as an attempt "to meet the needs of the evolving 'cybrarian' community that is grappling with storage and data management, workflow, and high-level architecture trends in the area of preservation and archiving." Please see www.sun-pasig.org for more information. We welcome your participation.



Sun Microsystems has kindly sponsored Netspeed 2008 Internet Cafe.

Sponsorship Opportunities

Many thanks to the organizations who have already committed to sponsorship this year. Netspeed 2008 still has exciting sponsorship opportunities available. For more information please contact:

Stacey Bissell, The Alberta Library
Phone: (780) 414-0805 ext. 225
E-mail: netspeed@thealbertalibrary.ab.ca

Conference Information

Conference Location and Host Hotel

The Crowne Plaza Hotel, located in the heart of Edmonton's downtown, overlooking the beautiful river valley, is approximately 35 minutes from the Edmonton International Airport.

Crowne Plaza Hotel
10111 Bellamy Hill
Edmonton, Alberta T5J 1N7

Toll Free: 1-800-661-8801 Direct: 780-428-6611
Fax: 780-425-6564 www.crowneplaza.com

Special Conference Room Rates

The Crowne Plaza Hotel is offering a limited number of rooms at special rates starting at \$105 + taxes. This rate is **only** available until October 1, 2008. Reservations should be made by calling the hotel and referencing **The Alberta Library Netspeed Conference**. This rate is not available through online booking.

Parking

Parking passes for the Crowne Plaza Hotel are available at the hotel parkade.

Airport Transfer

The Sky Shuttle leaves from Door 7 at the Edmonton International airport and brings guests directly to the Crowne Plaza Hotel. Please ensure you take the bus marked "Downtown." The cost is \$15 one way, or \$25 round trip.

Registration Desk

Delegate Check-in at the Crowne Plaza Hotel will begin Wednesday, October 22, 2008. Delegates registered in Wednesday Workshops will receive their registration package at the workshop upon arrival.

Conference Registration/Information Desk Hours

Wednesday, October 22 4:30 pm - 7:00 pm

Thursday, October 23 7:30 am - 3:30 pm

Friday, October 24 7:30 am - 10:30 am

Registration Policy

Registration fees include:

- access to the opening reception (cash bar)
- all keynote and conference sessions
- breakfast on October 23 and October 24
- lunch on October 23 and October 24
- all coffee/nutrition breaks

Conference fees **do not** include access to the Preconference Workshops. Please see the registration form for the cost of these additional events. The Early Bird registration deadline of September 12, 2008 will be strictly adhered to.

Any registration changes **must** be received by fax or e-mail prior to October 15, 2008.

Registration

Conference registration fees are due upon submission of the registration form. You will not be officially registered until payment is received.

Payment can be made by VISA, Mastercard or cheque. Please note that if paying by credit card, the name "ComLinks Events & Marketing" (conference planner) will appear on your credit card statement.

Cancellation Policy

Requests for refunds or cancellations must be received in writing via fax, e-mail, or mail postmarked on or before September 15, 2008. Please allow sixty (60) days after the close of the conference for refunds.

Refunds and cancellations will be subject to a \$30 (plus GST) administration fee. Refund requests postmarked after September 15, 2008, will not be honoured.

Substitution for a pre-registered attendee is permitted. Substitutions must be requested **in writing** by the registered delegate by October 15, 2008. A \$30 (plus GST) administration fee will be charged.

Delegate Check-in

Delegate check-in at the Crowne Plaza Hotel will begin Wednesday, October 22, 2008. Delegates must check-in in person. Registration packages will be released only to the delegate whose name appears on the badge.

Registered delegates and speakers must wear their conference badges for access to all conference functions.

ComLinks Events, on behalf of The Alberta Library, will issue email confirmation for all registrations up to October 15, 2008. This will be your official receipt.

If you register after October 15, 2008 please bring a copy of your registration form with you.

Inquiries

Registration Inquiries: Caitlin McElhone, ComLinks Events
Phone: 780-448-5957
Fax: 780-428-1030
E-mail: netspeed@comlinks.ca

General Inquiries: Stacey Bissell, The Alberta Library
Phone: (780) 414-0805 ext. 225
E-mail: netspeed@thealbertalibrary.ab.ca

The Alberta Library reserves the right to revise the program as necessary.

October 22 - 24, 2008

The logo for Netspeed 2008 features the word "Netspeed" in a bold, sans-serif font, with "2008" below it. A stylized orange swoosh or underline is positioned behind the text.

Conference Registration Form

Name _____
(As it will appear on name badge)

Address _____

Town/City _____ Province _____ I am a delegate.

Postal Code _____ I am a conference speaker.

Business Phone () _____ Business Fax () _____ I am a conference exhibitor/sponsor.

Email _____

Name of Library/Organization _____
(As it will appear on name badge)

Conference Fees

Early Bird Deadline: Friday, September 12, 2008

(Payment MUST be received on or before September 12th.)

- TAL member rate: \$185.00
- Non-member rate: \$300.00
- Student rate: \$110.00

Regular: after Early Bird Deadline

- TAL member rate: \$300.00
- Non-member rate: \$425.00
- Student rate: \$110.00

Preconference Workshops

- TAL Universal Core Database Training (TAL members only) \$25.00
- Digi-this: an introduction to digitization
- TAL member rate: \$60.00
 - Non-member rate: \$100.00
- LHCADL Information Literacy Toolkit (LHCADL members only) \$15.00

Conference Fees Subtotal _____

GST (5%) _____

Total _____

Selected Sessions

Thursday, October 23 (circle one session per time slot)

CONCURRENT SESSIONS A - 10:30 - 11:45 A.M.

A1 A2 A3 A4 A5

CONCURRENT SESSIONS B - 1:45 - 3:00 P.M.

B1 B2 B3 B4 B5

CONCURRENT SESSIONS C - 3:30 - 4:45 P.M.

C1 C2 C3 C4 C5

Friday, October 24 (circle one session per time slot)

CONCURRENT SESSIONS D - 10:30 - 11:45 A.M.

D1 D2 D3 D4 D5

Please indicate if you will be attending the following:

- Wednesday Opening Reception Thursday Breakfast
- Thursday Lunch Friday Breakfast
- Friday Lunch

Payment Options

Cheque (Payable to The Alberta Library, GST# 892782160)

Credit Card: VISA MC

Card Number _____ Expiry Date _____

Name on card (please print) _____

Signature _____

*Please note that the name ComLinks Events & Marketing (conference planner) will appear on your credit card statement.

Please complete one form per delegate and mail/fax with payment to:



Netspeed 2008
c/o ComLinks Events
200, 10924 - 107 Avenue
Edmonton, AB T5H 0X5
Fax: 780-428-1030

October 22 - 24, 2008