

Member Service Principles Participants

The following members have committed to customer service excellence by adopting the Member Service Principles:

Grande Prairie Public Library

Fort Saskatchewan Public Library

Marigold Library System

Northern Lights Library System

Parkland Regional Library

Customer service excellence is essential for libraries in the 21st century. The adoption of Service Principles by The Alberta Library Board is a public commitment to customer service excellence on the part of staff, library administrations and governing boards.

Adoption of the Service Principles is voluntary and intended to inspire quality service.

For more information please contact:

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